



# Parent Pack 2024-25

## **OMG Education**

Email: [info@omg.school](mailto:info@omg.school)

Website: [www.omg.school](http://www.omg.school)

Tel: 0208 159 3838

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## Welcome to OMG.

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*OMG Education is an independent school offering a comprehensive and unique learning experience; we are not affiliated with specific religious, political, or governmental organisations. Our independence allows us to create an inclusive environment where students can explore their interests and talents.*

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As the founder of OMG Education, I am deeply committed to empowering young people, particularly those from disadvantaged backgrounds, to unlock their full potential. Growing up in similar circumstances, I understand first-hand the daily challenges and barriers young people face.

My personal journey fuels my passion for creating meaningful opportunities for others. OMG Education was born from my desire to provide tailored support, mentorship, and education for young people who may not fit into traditional schooling environments. We aim to nurture their talents, build confidence, and guide them toward brighter futures.

With a focus on Alternative Provision, I work alongside a dedicated team to ensure that every young person we serve receives the individualised attention and resources they need to thrive. Together, we're building a stronger community by helping our young people succeed in education, employment, and beyond.

If you have any questions, queries, or concerns about any aspect of the training or our services, please do not hesitate to contact me on 07498 330 265.



**Jamal Miah, Director/Proprietor**

I am the Headteacher here at OMG Education. In my role, I ensure that all our educational programmes are current and in line with policy. I manage the fantastic teaching staff here and work with them to ensure all our programmes are always creative and informative.

OMG focuses on the education and personal development of young people. I want to ensure that every young person entering our alternative provision leaves at the end of year 11, aspiring to achieve their dreams.

**Helen Strachan, Headteacher**

## OMG Education Team

Our school is proud to have a team of passionate and experienced educators committed to providing the highest-quality education. Our staff members are dedicated to nurturing the potential of each student and creating a positive and supportive learning environment. Please see all staff's names, titles, and contact details below.

Jamal Miah - Proprietor	Email: <a href="mailto:j.miah@omg.school">j.miah@omg.school</a> Mobile: 07498330265
Helen Rose Strachan – Headteacher	Email: <a href="mailto:helen.strachan@omgeducation.co.uk">helen.strachan@omgeducation.co.uk</a> Telephone: 02081593838
Yamna Saeed – Head of Learning and Welfare	Email: <a href="mailto:y.saeed@omg.school">y.saeed@omg.school</a> Telephone: 02081593838
Nicola Jane Manley - Multi Subject Teacher and SENDCO	Email: <a href="mailto:n.manley@omg.school">n.manley@omg.school</a> Telephone: 02081593838
Jerome Aaron Francis – Welfare and Development Mentor	Email: <a href="mailto:j.francis@omg.school">j.francis@omg.school</a> Telephone: 02081593838
Lola Gil Bermejo Roman - Music teacher	Email: <a href="mailto:l.roman@omg.school">l.roman@omg.school</a> Telephone: 02081593838
Sean Cox – Learning Support Assistant / Science Teacher	Email: <a href="mailto:s.cox@omg.school">s.cox@omg.school</a> Telephone: 02081593838
Waqas Riaz – Head of IT and Compliance	Email: <a href="mailto:wagas.riaz@omgeducation.co.uk">wagas.riaz@omgeducation.co.uk</a> Telephone: 02081593838
Atiya Miah - Administrator	Email: <a href="mailto:a.miah@omg.school">a.miah@omg.school</a> Telephone: 02081593838

## Safeguarding Team

At OMG, the safety and well-being of all our students are paramount. Below is our safeguarding team, who are always here to listen and ensure your safety. If you feel that you or someone you know is in danger, has a safeguarding concern, or is a victim of any of the things listed in the safeguarding section of this pack, please contact them or any staff member in the school.



Jamal Miah  
Director  
[j.miah@omg.school](mailto:j.miah@omg.school)



Helen-Rose Strachan  
Designated Safeguarding Lead  
[helen.strachan@omgeducation.co.uk](mailto:helen.strachan@omgeducation.co.uk)



Yamna Saeed  
Designated Safeguarding Lead  
[y.saeed@omg.school](mailto:y.saeed@omg.school)



Nicola Manley  
Assistant Designated  
Safeguarding Lead  
[n.manley@omg.school](mailto:n.manley@omg.school)



Lola Gil-Bermejo  
Assistant Designated  
Safeguarding Lead  
[l.roman@omg.school](mailto:l.roman@omg.school)

If you have any safeguarding concerns regarding the Proprietor, Jamal Miah, please get in touch with our school governor at [governor@omg.school](mailto:governor@omg.school).

# Procedures

## Complaints

Any young person, parent/carer or other person accessing our services wishing to make a complaint can do so in person, by phone, by email, or by letter. For written complaints, please write to Director Jamal Miah at OMG Education, 85 Commercial Street, London, E1 6BG.

For telephone complaints, please call the Headteacher, Mrs Helen-Rose Strachan, on 02081593838. For email complaints, please email Mrs Helen Rose Strachan at [helen.strachan@omgeducation.co.uk](mailto:helen.strachan@omgeducation.co.uk). If you have a complaint about the Headteacher, you should direct it to the Director, Jamal Miah. His email is [jamal.miah@omgeducation.co.uk](mailto:jamal.miah@omgeducation.co.uk). You can also read our Complaints and Compliments Policy and Procedure on our website, [www.omg.school/policies](http://www.omg.school/policies)

## Reporting student absence:

**Illness & Authorised Absence:** We understand that learners occasionally become ill or need to be away for other reasons and require time off from their training course. Should this be the case, parents/carers are expected to contact OMG EIS as soon as possible.

**Appointments:** If your young person must attend an appointment or meeting during the school day, the young person will have to be collected to by parent/guardian with proof of appointment to be either shown at reception when you collect the young person or to be emailed to our Head of Learning and Welfare staff member Yamna Saeed on [y.saeed@omg.school](mailto:y.saeed@omg.school). No young person will be given permission to leave the premises under any circumstances unless authorised by a parent or guardian.

**Lateness:** If your young person is running late or if they are going to be absent for the day, parents/carers are expected to communicate with our Administrator, Atiya Miah, by 9.40 am via telephone or email at [a.miah@omg.school](mailto:a.miah@omg.school). If no communication has been made from home to school, OMG EIS staff will attempt to make contact and get/give updates on current situations with your young person.

The contact number for OMG EIS reception is 02081593838; alternatively, you can contact our Head of Learning and Welfare, Yamna Saeed, at [y.saeed@omg.school](mailto:y.saeed@omg.school).

**Behaviour Policy:** Behaviour & Standards: Whilst your young person is at OMG EIS, they will meet other students from various backgrounds and abilities. Learners are expected to always be respectful of others. Any disruptive or abusive behaviour will be dealt with under the terms of the disciplinary procedure.

**Mobile Phones:** Mobile phones are banned from all lessons. Learners are expected to place their phone(s) in a phone sleeve located in the classroom and retrieve it at the end of the day.

<b>15 Points</b>	Learners will be awarded a memory stick & a snack voucher.
<b>25 Points</b>	A learner can reduce their disciplinary stage.
<b>35 Points</b>	Learners will be awarded 30 minutes of studio time.
<b>55 Points</b>	Learners will be awarded with 3x Snack Vouchers.
<b>80 Points</b>	Learners will be awarded with 1x lunchtime meal (£10 max spend) of their own choice.
<b>100 Points</b>	Learners will be awarded a £20 voucher to spend at their favourite store.
<b>130 Points</b>	£30 Cash sent to parent/carer account
<b>160 Points</b>	A learner will get a £50 Amazon voucher.

**Behaviour and attitude points procedure:** Our behaviour and attitude points system is to be used as a tool to promote positive behaviour and foster a positive learning environment. It is not to be used as a punitive measure.

- For every positive behaviour, students will receive positive points from 1 to 5.
- For every negative behaviour, students will receive negative points from -1 to -5.

If you have any concerns regarding the behaviour and welfare of your child, please contact Yamna Saeed (Head of Learning and Welfare) and Jerome Francis (Welfare and Development Mentor) to share your concerns.



## Anti-Bullying Policy

OMG EIS is committed to providing all students with a safe, caring, and inclusive learning environment. We believe all students have the right to learn in an atmosphere free from bullying, harassment, and discrimination.

We take all reports of bullying seriously. If you or your child experiences or witnesses bullying, immediately report it to a teacher or another staff member. Working together can create a school environment where everyone feels safe, respected, and valued. For further guidance, please refer to our website, [www.omg.school/policies](http://www.omg.school/policies) and select our “Anti-Bullying Policy.”

### Search and confiscation

The school reserves the right to search students and their belongings, including bags and electronic devices, if there is reasonable suspicion that they may be in possession of items that could pose a risk to the safety and well-being of others.

#### Procedures

1. **Reasonable Suspicion:** Searches will be conducted when there is a reasonable suspicion that a student is in possession of items that could pose a risk to the safety of others.
2. **Search Procedures:** Searches will be conducted by a member of staff in a private, respectful manner.
3. **Confiscation of Items:** Items that are confiscated will be securely stored and returned to the student or their parent/guardian at an appropriate time.
4. **Parental Consent:** For more intrusive searches, parental consent may be sought.
5. **Record Keeping:** A record of all searches and confiscations will be kept.

### The rationale for the Policy

This policy is necessary to ensure the safety and well-being of all students and staff. By implementing this policy, the school aims to:

- Prevent the possession of harmful items, such as weapons or drugs.
- Reduce incidents of bullying and harassment.
- Maintain a positive and productive learning environment.

## Timetable

JOINT	Monday	Tuesday	Wednesday	Thursday	Friday
9.30-10.00	Wellbeing - JF	Wellbeing - JF	Wellbeing - JF	Wellbeing - JF	Wellbeing - JF
10.00-11.00	Maths - TS	Science -SC	English Lang - TS	Music - LGB	PSHE - JF
11.00-11.15					
11.15-12.15	English Lit - TS	Music - LGB	Maths - TS	PE - JF	Drama - NM
12.15-13.15	English Lit - TS	Music - LGB	Business - YS	PE - JF	Drama - NM
13.15-14.00					
14.00-15.00	Maths - TS	Business - YS	English Lang - TS	Spanish - LGB	Humanities - NM
15.00-15.10	Tutorials - LBG	Tutorials - LBG	Tutorials - LBG	Tutorials - LBG	Tutorials - LBG

## Uniform

Please scan the QR code below to access and purchase student uniform:



You can also go to our school website <https://www.omg.school/school-uniform> for guidance on purchasing. Students will need to purchase the three clothing items below:



Sweatshirt with Logo



Polo Shirt with Logo



T-Shirt with Logo

## Students need to wear

- School T-shirt: A navy school T-shirt with our logo must always be worn during school hours unless otherwise specified.
- School Jumper: In colder weather, a navy school jumper with our logo is required to be worn over the school t-shirt.
- PE T-shirt: A separate T-shirt with our logo, designated for PE activities, must be worn during physical education classes.
- Lower Body: Students may choose appropriate trousers, skirts, or shorts. Clothing should be neat and clean and not excessively revealing or too tight-fitting. The hemlines of skirts and shorts should be no shorter than mid-thigh. These must be dark in colour.
- Shoes: Students must wear comfortable, closed-toe shoes that are dark in colour and promote safety and are suitable for a school environment.
- Jewellery: Students are discouraged from wearing excessive jewellery for safety reasons. All jewellery must be removed during PE classes.

## Bursaries

We proudly offer financial support to all our students who fit the criteria, such as travel, uniforms, and lunches. The bursaries are awarded to each student based on their circumstances, provisions already in place, and funding available. To receive financial support, it is important that the application form is filled out correctly and evidence is provided. The eligible criteria are available to view on our website, [www.omg.school/bursaries](http://www.omg.school/bursaries).

Please download the application form on [www.omg.school/bursaries](http://www.omg.school/bursaries) and email it back to [a.miah@omg.school](mailto:a.miah@omg.school) or [j.miah@omgschool](mailto:j.miah@omgschool). If you have any questions regarding the application form or the financial support criteria, please email us at [info@omg.school](mailto:info@omg.school) or 02081593838.

## Student school equipment

Students will need to bring in their equipment with the following items:

- Pencil case
- Pens

- Rubber
- Pencil and pencil sharpener
- Ruler
- Highlighter
- Notebook – for general notes (writing books will be provided)
- Water bottle

## ID Cards:

Your young person will be issued with an ID card upon completion of enrolment. The expiry date on the card will be the anticipated end date for a learner’s programme of study at the time of issue.























































Learners are expected to:

- Wear their ID card visibly always when they are on school premises
- Show their ID card to staff upon request. Learners will be asked to present their ID card when accessing facilities and to enter formal examinations.
- Use their ID cards responsibly. Every ID card is unique and non-transferable, so learners should never allow anyone else to borrow or use their ID card.
- Only have one card. If a learner loses their card, and receives a replacement, and then finds their old card, they will need to hand in the old card to the reception
- Ensure that their ID card is always attached to the lanyard representing OMGEIS.

Please Note:

- ID cards always remain in the property of OMGEIS
- If a learner finds a card on campus, they will be expected to hand it in immediately to reception
- We offer one free replacement if the ID card is lost or stolen during learner enrolment. Visit reception, and we will be able to issue a replacement.
- Once the learner has had the free replacement, if the ID card is lost or stolen again, the learner will be charged a fee of £10 for every future replacement.

# Lunch Menu

Week 1	 Monday 'Planet Earth Day'	 Tuesday 'Street Food Day'	<b>FREE FROM</b> Main Allergens Wednesday 'Traditional Day'	 Thursday Lebanon	 Friday 'Favourites'
<b>Dates</b>	04 Nov 2024 • 18 Nov • 02 Dec • 16 Dec • 30 Dec • 13 Jan 2025 • 27 Jan • 10 Feb • 24 Feb • 10 Mar • 24 Mar • 07 Apr				
<b>Option 1</b>	Baked Ricotta & Spinach Cannelloni with Tomato Sauce 	Beef, Pepper & Onion Pizza with Spicy Diced Potatoes	Chicken Sausage with Mash Potatoes & Onion Gravy	Chicken Shawarma with Lebanese Rice or Lebanese Flatbread	Cod Fish Fingers with Chips
<b>Option 2</b>	Vegan Sausage Roll with Potato Wedges 	BBQ Vegetable Strips Wrap with Spicy Diced Potatoes 	Vegetable Hotpot 	Falafel in Sumaq & Za'atar Sauce with Lebanese Rice 	Lentil & Vegetable Dahl with Rice 
<b>On the side</b>	Sliced Carrots and Peas 	Sweetcorn & Green Beans 	Cauliflower and Sliced Carrots 	Mix Vegetables 	Garden Peas and Baked Beans 
<b>Salads</b>	Mixed Green Salad 	Crunchy Coleslaw 	Chef's House Salad 	Fattoush Salad 	Macedoine of Vegetable Salad 
<b>Dessert</b>	Fruity Yoghurt Bar with Toppings 	Cheddar Cheese with Breadstick 	Seasonal Fresh Fruit Salad 	Banana & Date Yoghurt 	Apple & Sultana Yoghurt with Rice Krispies 
<b>DAILY OPTIONS: DAILY SALAD &amp; SEASONAL FRESH FRUIT PLATTER  FRESH BREAD &amp; YOGHURTS </b>					
Week 2	 Monday 'Planet Earth Day'	 Tuesday 'Street Food Day'	<b>FREE FROM</b> Main Allergens Wednesday 'Traditional Day'	 Thursday Ireland	 Friday 'Favourites'
<b>Dates</b>	11 Nov 2024 • 25 Nov • 09 Dec • 23 Dec • 06 Jan 2025 • 20 Jan • 03 Feb • 17 Feb • 3 Mar • 17 Mar • 31 Mar • 14 Apr				
<b>Option 1</b>	Piri Piri Vegan Meatballs in Tomato Sauce with Rice 	Italian Beef Meatballs Marinara Subroll with Cajun Diced Potatoes	Roast Chicken with Roast Potatoes & Gravy	Irish Beef Stew with Champ/Colcannon Mash Potatoes	Battered Pollock Fillet or Bubble Salmon Fillet with Chips
<b>Option 2</b>	Chickpea & Mixed Vegetable Balti with Rice 	Vegetable Nuggets with Katsu Curry Sauce and Rice 	Jacket Potato with Leek, Onion & Beans 	Veggie Sausage with Champ/Colcannon Mash Potatoes & Gravy 	Quorn Frankfurter Hotdog with Chips and Homemade Tomato Sauce 
<b>On the side</b>	Green Vegetable Medley 	Broccoli & Sweetcorn 	Green Beans & Cauliflower 	Green Cabbage & Sliced Carrots 	Garden Peas and Baked Beans 
<b>Salads</b>	Carrots & Cucumber Ribbons 	Tomato & Pasta Salad 	Chef's House Salad 	Potato Salad 	Crunchy Coleslaw 
<b>Dessert</b>	Fruity Yoghurt Bar with Toppings 	Cheddar Cheese with Breadstick 	Seasonal Fresh Fruit Salad 	Raspberry & Mango Fruit Fool 	Apple & Banana Yoghurt Crunch 
<b>DAILY OPTIONS: DAILY SALAD &amp; SEASONAL FRESH FRUIT PLATTER  FRESH BREAD &amp; YOGHURTS </b>					
<b>Please Note that some dishes maybe subject to local changes to suit individual school needs</b>					

## Term dates for 2024-25

Below are the term dates. If there are any changes to these, you, your parents, and carers will be informed.

**Start date: 01 Sep 2024**

**End date: 31 Aug 2025**

Term / Holiday	First Day	Last Day
Autumn term	09 Sep 2024	19 Dec 2024
> Half term - Autumn	25 Oct 2024	04 Nov 2024
Spring term	06 Jan 2025	03 Apr 2025
> Half term - Spring	14 Feb 2025	23 Feb 2025
Summer term	23 Apr 2025	22 Jul 2025
> Half term - Summer	23 May 2025	01 Jun 2025

## Our Curriculum

Our curriculum is designed to inspire young minds and equip them with the knowledge and skills they need to succeed. We offer a broad and balanced education that fosters creativity, critical thinking, and problem-solving abilities. Our dedicated team of teachers delivers engaging lessons that spark curiosity and encourage lifelong learning.

Accredited subjects	Exam Board
<p><b>Maths and English Functional Skills and GCSE</b></p> <p>OMG EIS offers GCSE and Functional Skills (FS) in Maths and English. Learn practical skills in English and Maths that will help your young person get the most out of work, education, and everyday life. You will need the functional skills you learn to fully benefit from your course. If you currently have a D or a level 2, then you will take a GCSE in that subject.</p>	<p><b>Pearsons Edexcel</b></p>

<p><b>English Literature GCSE</b></p> <p>English Literature is a captivating exploration of the human experience. By studying a diverse range of texts, from classic novels to contemporary poetry, you'll develop a deep appreciation for the power of language and storytelling.</p>	
<p><b>Level 1 and 2 Technical Award in Business and Enterprise</b></p> <p>Develop your business skills in a supportive environment. Learn the business's essentials, from marketing and finance to creative problem-solving. Gain valuable skills to prepare you for future careers or starting your venture.</p>	NCFE
<p><b>Level 1 Award - Personal &amp; Social Development</b></p> <p>Learners will be prepared for their next steps and the big world that they are soon to become a part of, taking current affairs into account. Your young person will develop employment and social skills and gain a deeper understanding of the society we live in and a deeper understanding of themselves, identifying the role they will play in life.</p>	NCFE
<p><b>Level 1 and 2 Technical Award in Sports Studies</b></p> <p>Learners will participate in sports once per week, which we believe is essential for their overall well-being. Sports promote physical health, provide a great outlet for stress, and allow students to bond with their peers. We encourage all learners to get involved in sports sessions that contain a variety of physical activities.</p>	NCFE
<p><b>Level 1 and 2 Technical Award in Music Technology</b></p> <p>Explore the world of music creation! Learn how to use technology to compose, record, and edit music. They can develop musical and technical skills in a creative and collaborative setting.</p>	NCFE
<p><b>Level 1 Certificate in Performance Skills</b></p> <p>This course empowers our students to hone their performance skills and become a more confident and engaging communicator. Through practical workshops and performance opportunities, they will gain valuable skills in areas such as vocal delivery, stage presence, and character development, preparing them to excel in any performance setting.</p>	NCFE

### Unaccredited Subjects

#### SCIENCE

Uncover the wonders of the natural world through hands-on investigations. We'll delve into engaging experiments and build fascinating projects, fostering a deeper understanding of scientific principles.

#### HUMANITIES

Embark on a captivating exploration of human history, cultures, and languages. Through interactive activities and creative projects, you'll gain a richer appreciation for the diversity of human experiences.

#### WELL BEING

Sharpen your self-awareness and develop practical tools to optimise your physical and mental health. You'll delve into strategies for stress management, healthy nutrition, and creative self-expression.

#### SPANISH

Our experienced tutor will guide you through the basics of grammar, vocabulary, and pronunciation. Whether you're planning a trip to a Spanish-speaking country or simply want to learn a new language, this course is for you.

#### As an Independent School, we ensure that we:

- Provide an agreed structured programme of learning with clear aims, objectives and methods.
- Provide all tools, equipment and materials required.
- Provide a thorough induction programme, including health and safety, at the start of the programme.
- Carry out risk assessments on all aspects of programmes prior to the commencement of the programme.
- Provide a clear process for reporting accidents.
- Keep all student details in accordance with the Data Protection legislation.
- Provide an identified person to be available for support.
- Record individual attendance and inform the organisation of absences daily.
- Maintain attendance record on site, which can be inspected at any time.
- Comply with drugs, bullying and behaviour management guidelines.
- Comply with the Local Authority's trips and visits guidelines and ensure that all necessary documentation is completed.



- Provide support for students deemed to have special educational needs (SEND) and/or education and health care plans (EHCP).
- ECHP additional support
- Provide in writing, prior to the commencement of the programme place, relevant detailed reports on the participant's circumstances, behaviour and educational status.

## **General communication and updates regarding our young people:**

Parents and guardians will receive a timely update on their child's academic progress, attendance, and behaviour. This will provide valuable insights into your child's development and allow for open communication between home and school.

Should you have any questions or require further information, please contact us on 02081593838 or email [info@omg.school](mailto:info@omg.school) and the relevant member of staff will get back to you.

## Key Contacts at OMG

### FIRST POINT OF CONTACT FOR ALL SAFEGUARDING CONCERNS

NAME: JAMAL MIAH  
 CONTACT NUMBER: 07498 330 265  
 EMAIL: [jamal.miah@omgeducation.co.uk](mailto:jamal.miah@omgeducation.co.uk)

### DESIGNATED SAFEGUARDING LEAD

NAME: HELEN ROSE STRACHAN  
 CONTACT NUMBER: 0208 159 3838  
 EMAIL: [helen.strachan@omgeducation.co.uk](mailto:helen.strachan@omgeducation.co.uk)

### DESIGNATED SAFEGUARDING LEAD

NAME: YAMNA SAEED  
 CONTACT NUMBER: 0208 159 3838  
 EMAIL: [y.saeed@omg.school](mailto:y.saeed@omg.school)

### ASSISTANT DESIGNATED SAFEGUARDING LEAD

NAME: LOLA ROMAN  
 CONTACT NUMBER: 0208 159 3838  
 EMAIL: [l.roman@omg.school](mailto:l.roman@omg.school)

### ASSISTANT DESIGNATED SAFEGUARDING LEAD

NAME: NICOLA MANLEY  
 CONTACT NUMBER: 0208 159 3838  
 EMAIL: [n.manley@omg.school](mailto:n.manley@omg.school)

### LOOKED AFTER CHILDREN (LAC) – IN CHARGE PERSON

NAME: YAMNA SAEED  
 CONTACT NUMBER: 07498 330 265  
 EMAIL: [y.saeed@omg.school](mailto:y.saeed@omg.school)

### OUT-OF-HOURS SAFEGUARDING CONTACT

NAME: JAMAL MIAH  
 CONTACT NUMBER: 07498 330 265  
 EMAIL: [jamal.miah@omgeducation.co.uk](mailto:jamal.miah@omgeducation.co.uk)

## Key Contacts within the Tower Hamlets

<p>Multi-Agency Support Team (MAST)</p> <p>You must complete the <a href="#">MAST request for support form</a> to make a referral.</p> <p>Monday to Friday, 9 am to 5 pm (excluding bank holidays). For urgent concerns outside of office hours, call our Emergency Duty Team at 020 7364 4079 (after 5 pm and at weekends)</p>	<p>Phone: 020 7364 5006, Option 2 or 3</p> <p>Extension: 5606 / 5601 / 5358 / 7796 / 3342 / 7828 / 6469 / 3181</p> <p>Email: <a href="mailto:MAST@towerhamlets.gov.uk">MAST@towerhamlets.gov.uk</a></p>
<p>Police Child Abuse Investigation Team (CAIT)</p>	<p>020 8217 6484 (or use 999 if not available)</p>
<p><a href="#">Local Authority Designated Officer (LADO)</a></p> <p>Contact Melanie Benzie for allegations against professionals, staff, or volunteers.</p>	<p>020 7364 0677 07903 238827</p> <p><a href="mailto:LADO@towerhamlets.gov.uk">LADO@towerhamlets.gov.uk</a></p>
<p>Early Help select Option Two.</p> <p>Open during weekdays (excluding public holidays) from 9 am and 5 pm.</p>	<p>020 7364 5006 (select option two)</p>
<p>Children’s Social Care Emergency Out-of-Hours Duty Team (5.00 pm onwards)</p>	<p>020 7364 5006 (Select option 3)</p>